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Cisco

300-370
Troubleshooting Cisco Wireless Enterprise Network (WITSHOOT)

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Product Version

Question: 1

Refer to the exhibit.


```
Apr  8 20:02:55.477: RADIUS(00000031): Send Access-Request
     to 10.0.0.3:1234 id 21645/145, len 139
Apr  8 20:02:55.478: RADIUS:    authenticator B6 F7 BB 41 0E 9F 44 D1
     - 9A F8 E2 D7 5D 70 F2 76
Apr  8 20:02:55.478: RADIUS:    User-Name          [1]   9   "aironet"
Apr  8 20:02:55.478: RADIUS:    Framed-MTU         [12]  6   1400
Apr  8 20:02:55.478: RADIUS:    Called-Station-Id  [30]  16  "0005.9a39.0374"
Apr  8 20:02:55.478: RADIUS:    Calling-Station-Id [31]  16  "0002.8aa6.304f"
Apr  8 20:02:55.478: RADIUS:    Service-Type       [6]   6   Login       [1]
Apr  8 20:02:55.478: RADIUS:    Message-Authenticato[80] 18  *
Apr  8 20:02:55.478: RADIUS:    EAP-Message        [79]  14
     omitted
Apr  8 20:03:15.470: RADIUS/DECODE:
     parse response: FAIL
Apr  8 20:03:15.470: dot11_auth_dot1x_parse_aaa_resp:
     Received server response: FAIL
Apr  8 20:03:15.470: dot11_auth_dot1x_parse_aaa_resp:
     found eap pak in server response
Apr  8 20:03:15.470: dot11_auth_dot1x_parse_aaa_resp:
     detailed aaa_status 1
Apr  8 20:03:15.471: dot11_auth_dot1x_run_rfsm:
     Executing Action(SERVER_WAIT,SERVER_FAIL) for 0002.8aa6.304f
Apr  8 20:03:15.471: dot11_auth_dot1x_send_client_fail:
     Authentication failed for 0002.8aa6.304f
Apr  8 20:03:15.471: %DOT11-7-AUTH_FAILED: Station 0002.8aa6.304f
     Authentication failed
```

A client reports being unable to log into the wireless network According to the output, which network information should be verified?

A. the Failed Attempts log on the authentication server
B. that the AP has IP connectivity to the authentication server
C. that the user has an account on the authentication server
D. that the authentication and accounting configuration are correct

Answer: B

Question: 2

Refer to the exhibit.
 A client reports being unable to log into the wireless network, which uses PEAPv2. Which two issues appear in the output? (Choose two)


```
Dec 7 13:56:09.373: dot11_auth_dot1x_start: in the dot11_auth_dot1x_start
Dec 7 13:56:09.373: dot11_auth_dot1x_send_id_req_to_client:
     sending identity request for 0040.96a0.3758
Dec 7 13:56:09.374: dot11_auth_dot1x_send_id_req_to_client:
     Started timer client_timeout 30 seconds
Dec 7 13:56:39.358: dot11_auth_dot1x_run_rfsm:
     Executing Action(CLIENT_WAIT,TIMEOUT) for 0040.96a0.3758
Dec 7 13:56:39.358: dot11_auth_dot1x_send_client_fail:
     Authentication failed for 0040.96a0.3758
Dec 7 13:56:39.358: %DOT11-7-AUTH_FAILED:
     Station 0040.96a0.3758 Authentication failed
```

A. The AP has the incorrect RADIUS server address

B. There is a problem with the client supplicant
C. The AP has lost IP connectivity to the authentication server
D. The authentic at ion server is misconfigured on the controller
E. The EAP client timeout value should be increased
F. The authentication server is misconfigured in the WLAN

Answer: AC

Question: 3

An engineer must open a support case with Cisco TAC. Which two commands verify the model and serial number of a controller? (Choose two)

A. show sysinfo
B. show udi
C. show inventory
D. show boot
E. show tech-support

Answer: AB

Question: 4

While reviewing Clean Air data in Cisco Prime Infrastructure, an engineer notices that a wideband jammer is not sending its Interferer Security Trap correctly. The engineer determines that the default seventy level has been changed. Which value does the engineer select to reset the seventy level to its factory setting?

A. informational
B. major
C. minor
D. warning
E. critical

Answer: D

Question: 5

An engineer is using various techniques to discover and isolate rogues on the network. For which technique must the engineer consider legal ramifications?

A. rogue AP containment

B. RF detection
C. switch port tracing
D. wire detection
E. Cisco Prime Infrastructure location services

Answer: A

Question: 6

Which Cisco WLC debug command allows you to determine if the certificate process is failing in the CAPWAP messages?

A. debug pm pki enable
B. debug cert events enable
C. debug capwap events enable
D. debug capwap packet enable
E. debug capwap errors enable

Answer: E

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